



VARIATION TO STANDARD TERMS & CONDITIONS

CLAUSE 5. WARRANTIES

CUSTOMER NAME:

SITE ADDRESS:

JOB NUMBER:

In the event the product is exported outside of Australia by customer:

- Clause 5 of the standard GEM Windows & Doors Terms & Conditions does not apply.
- Customer has the opportunity to inspect the product prior to accepting it, once the product is received by customer it is deemed as accepted.
- Once product is accepted by customer, it becomes customer's full responsibility and any rights to claim visible physical damage or imperfections are waived.
- The warranty on moving parts is 12 months from date of order, the customer can request replacement parts if they appear faulty by providing evidence of the faults.
- Customer assumes full liability for the product including the cost of postage or shipping of any parts that require replacement within the 12 month warranty period.
- Once this warranty period expires, customer will be required to assume the cost of replacement parts and shipping costs.
- If the product requires on-site servicing the customer accepts responsibility and any costs involved associated with this. GEM does not offer site servicing for the product outside of Australia.

CUSTOMER'S AGREEMENT

I, _____ (Customer Name), hereby confirm that I have read and understood the amended terms outlined by GEM Windows & Doors relevant to the abovementioned order. I consent and agree to the outlined conditions.

CUSTOMER SIGNATURE:

DATE SIGNED: