



GEM WINDOWS & DOORS PICK UP CONDITIONS

Please read all of the information below before coming to pick up your order.

- 1. CUSTOMER WILL BE SENT AN EMAIL WITH PICK UP INSTRUCTIONS WHEN ORDER IS READY. ALL ORDERS MUST BE PICKED UP WITHIN 7 DAYS TO AVOID STORAGE FEES OF \$35 PER DAY.**
- 2. PLEASE PRINT AND BRING ATTACHED ORDER, WITHOUT IT NO PICK UPS ARE ALLOWED (PHONE COPIES WILL NOT BE ACCEPTED)**
- 3. CUSTOMER MUST BRING OWN RESTRAINS, PACKAGING, ROPES AND ASSISTANCE TO LOAD AS NONE WILL BE PROVIDED**
- 4. ALL ITEMS COME ASSEMBLED AND GLAZED MAKE SURE YOUR VEHICLE ACCOMODATES THE FULL SIZE OF YOUR PRODUCT**
- 5. REVEALS SUPPLIED WITH STOCK ORDERS ARE FLAT PACKED UNLESS PREVIOUSLY ARRANGED TO BE FITTED.**

IMPORTANT: Customer must inspect items on pick up, and check for keys, screens, reveals to be present. When goods are loaded, they are deemed as customer's responsibility

NOTE: ALL WINDOWS AND DOORS ARE ASSEMBLED AND GLAZED!

GEM Warehouse staff reserve the right to refuse a pick up if they deem it to be unsafe. You must pick up your items in an appropriate vehicle. Items are to fit inside the vehicle completely. Safest way to transport windows and doors is in the upright position.

All pick-ups are done strictly on
Mondays, Wednesday and Fridays
between 8.30am and 3.30pm.

Warehouse is closed Tuesdays, Thursdays and Weekends.

PICK UPS ARE FROM GEM WAREHOUSE LOCATED IN PRESTONS, NSW

DETAILS OF LOCATION WILL BE SENT VIA EMAIL TOGETHER WITH PICK UP PAPERWORK WHEN YOUR JOB IS READY TO AVOID CUSTOMERS ARRIVING PRIOR TO ORDER BEING COMPLETE